

D8L77 Managing IBM Lotus Domino 8.5 Servers and Users (3 days)

Overview

This course covers managing the servers and users in an existing IBM Lotus Domino 8.5 and IBM Lotus Notes 8.5 infrastructure. In this course, you will perform standard server maintenance and troubleshooting tasks as well as register and maintain Lotus Notes and non-Lotus Notes users.

Audience

This is an intermediate course for system administrators who are new to Lotus Domino 8.5 and have an understanding of Lotus Domino and Lotus Notes foundational concepts and the ability to navigate in Lotus Domino Administrator; who will be responsible for monitoring and maintaining an existing Lotus Domino 8.5 infrastructure; and who will be responsible for managing Lotus Notes and non-Lotus Notes users in a Domino domain.

Prerequisites

You should complete the following IBM Lotus Domino 8.5 courses or equivalent knowledge, skills, and experience.

- IBM Lotus Domino 8.5 System Administration Operating Fundamentals (D8L75) is required
- Building the IBM Lotus Domino 8.5 Infrastructure (D8L76) is recommended.

Course outline

Lesson 1: Managing Users

- Topic 1A: Adding Users
- Topic 1B: Changing a User Name
- Topic 1C: Moving User Mail Files
- Topic 1D: Extending an IBM Lotus Notes ID Expiration Date
- Topic 1E: Using the ID Vault to Secure User IDs
- Topic 1F: Deleting Users
- Topic 1G: Changing a User's Location Within the Organizational Hierarchy

Lesson 2: Managing Groups

- Topic 2A: Creating Groups
- Topic 2B: Renaming Groups
- Topic 2C: Deleting Groups
- Topic 2D: Changing Group Membership

Lesson 3: Managing IBM Lotus Notes and Non-Notes Clients

- Topic 3A: Setting Up Non-IBM Lotus Notes Users
- Topic 3B: Upgrading Lotus Notes Clients
- Topic 3C: Managing Roaming Users

Lesson 4: Deploying Composite Applications

- Topic 4A: Composite Application Deployment Fundamentals
- Topic 4B: Accessing Composite Applications on IBM® WebSphere® Portal
- Topic 4C: Introduction to Composite Application Provisioning
- Topic 4D: Configuring Clients for User-Initiated Updates

Lesson 5: Managing Servers

- Topic 5A: The Server Console Window
- Topic 5B: Defining Backup Processes
- Topic 5C: Using Transaction Logging Topic 5D: Managing Disk Space
- Topic 5E: Enabling View Logging
- Topic 5F: Logging and Analyzing Activity Data
- Topic 5G: Automating Server Tasks Topic 5H: Evaluating Server Settings with Domino Configuration Tuner

Lesson 6: Updating Servers

- Topic 6A: Finding Instances of a Server's Name
- Topic 6B: Placing a Server Out of Service
- Topic 6C: Updating a Server ID
- Topic 6D: Authenticating with Other Organizations
- Topic 6E: Providing Internal and External Server Access

Lesson 7: Setting Up Server Monitoring

- Topic 7A: Examining Server Monitoring Tools
- Topic 7B: Creating Event Generators
- Topic 7C: Using Event Handlers
- Topic 7D: Automating Tasks by Using Agents

Lesson 8: Monitoring Server Performance

- Topic 8A: Viewing Statistics
- Topic 8B: Monitoring Server Statistics and Tasks
- Topic 8C: Monitoring the Server with the Domino Web Administrator
- Topic 8D: Monitoring Servers by Using the Lotus Domino Console

Lesson 9: Monitoring Servers with Domino Domain Monitoring

- Topic 9A: Configuring Domino Domain Monitoring
- Topic 9B: Controlling Reported Events by Using Event Filters
- Topic 9C: Creating Collection Hierarchies
- Topic 9D: Taking Corrective Action

Lesson 10: Using the Certification Authority Process

- Topic 10A: Migrating Existing Certifiers to the CA Process
- Topic 10B: Registering Users with the CA Process

Lesson 11: Resolving Server Problems

- Topic 11A: Troubleshooting with the IBM Lotus Domino Administrator Server Console
- Topic 11B: Solving Server Access Problems
- Topic 11C: Solving Administration Process Problems
- Topic 11D: Solving Server-to-Server Connection Problems
- Topic 11E: Solving Agent Manager Problems
- Topic 11F: Solving DAOS Problems

Lesson 12: Resolving Replication Problems

- Topic 12A: Solving Replication Problems
- Topic 12B: Resolving Replication Conflicts
- Topic 12C: Coordinating the Purge Interval and the Replication Schedule
- Topic 12D: Troubleshooting Server Access in the Application Access Control List

Lesson 13: Recovering a Domino Server

- Topic 13A: Recovering from a Server Crash
- Topic 13B: Enabling Fault Recovery and Automatic Diagnostic Collection

Lesson 14: Resolving User Problems

- Topic 14A: Resolving Workspace and Application Issues
- Topic 14B: Implementing Database Redirection
- Topic 14C: Resolving Connection Problems
- Topic 14D: Responding to Mail Delivery Problems